



Come Help Celebrate Our 50th Anniversary

Randolph Telephone Membership Corporation will celebrate its 50th Anniversary on Thursday, May 13.

We invite all members to come to our headquarters building at 3733 Old Cox Road to share in the celebration and enjoy lunch from 10:30 a.m. until 2 p.m. Scott Poole, Administrator of the North Carolina Rural Electrification Authority, will be our guest speaker at the event.

We will also be serving refreshments all day, and there will be a special one-day only promotion on DSL service. All members in attendance will receive a 50th Anniversary gift, and will be eligible for the following door prize drawings:

- ❖ 5 Drawings for \$50 CASH
- ❖ 1 Year Free Call Waiting Name & Number (Valued at \$96.00)
- ❖ 1 Year Free Voice Mail Value Package (Valued at \$95.40)
- ❖ A Free Cordless Phone (Valued at \$53.70)
- ❖ 120 Minutes of RTTI Long Distance

In order to better plan for the event, we ask that you call us at 879-5684, or email us at customerserv@rtmc.net to let us know if you will be coming. We look forward to seeing you on May 13! ■

For additional information concerning our 50-year history and the anniversary celebration, see the special insert included with this newsletter.

Feature of the Month **PERSONAL RING**

It's The Hip 'Ring' To Do

Personal Ring is great for teenagers, roommates, or a home-based business. With Personal Ring, you get a second phone number on your existing telephone line at a fraction of the cost, as compared to getting a second phone line.

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1998
Ford Ranger
Short Bed



1984
Ford F600
Bucket Truck

1995
Chevy S-10
Short Bed



Surplus Vehicles For Sale

Randolph Telephone will be selling three vehicles by sealed bids to be opened on May 3. All vehicles will be sold "as is" with no warranty or guarantees.

Vehicles for sale are as follows:

☛ **1998 Ford Ranger short bed truck.** Four cylinder engine, five speed transmission, Frame damage from accident — 120,804 miles.

☛ **1984 Ford F600 bucket truck.** V8 gas engine, four speed transmission. Telsta electric Lift and Onan electric generator — 114,290 miles.

☛ **1995 Chevrolet S-10 short bed truck.** Four cylinder engine, five speed transmission. Ford body co. truck bed cover — 139,427 miles.

Submit sealed bids to: Randolph Telephone, 3733 Old Cox Rd., Asheboro, NC 27205, by 11 a.m. on May 3. These vehicles may be seen at the Corporation's headquarters located at 3733 Old Cox Rd., Asheboro, NC. Bids will be opened at 11:30 a.m. on May 3. Payment must be made by cash or certified bank check.

Randolph Telephone reserves the right to reject any and all bids. ■

Relay For Life Fundraising Efforts Continue

The Relay for Life will take place on May 14-15 at the South Asheboro Middle School track. Randolph Telephone wants to remind everyone of our raffle campaign and to give you an update of what we have been doing to make a difference.

Currently, Randolph Telephone has raised a total of \$2,437.50 for Relay for Life. This has been a collective effort of employees participating in Friday dress down days, "Penny Wars", and our raffle ticket campaign.

In February, Randolph Telephone held its second annual "Penny Wars"



Left to right; The winning team of Joel Brown, Pam Langley & Jean Thaxton.

competition among our staff. All 49 employees were split into 12 teams and competed for two weeks to see which team could raise the most pennies. The

employees of Randolph Telephone collectively raised \$832.50. The winning team consisted of only three members (the others teams had four members): Jean Thaxton, Pam Langley and Joel Brown. Each of these employees received a \$20 gift certificate to Rock-Ola Café. The gift certificates were graciously provided by Randolph Telephone. Congratulations to everyone for a job well done!

Randolph Telephone will continue to sell raffle tickets for **\$500 CASH and a Winchester® Model 70** bolt action rifle with a Leupold® VX-II 3-9x40mm scope. ■

Link-Up & Lifeline Discount Plans Available

Everyone, regardless of their financial situation, needs a telephone in order to access 911 emergency services and to communicate with doctors, employers and family.

Persons receiving Food Stamps, Supplemental Security Income (SSI), Work First, Medicaid, Low Income Home Energy Assistance Program (LIHEAP), or Federal Public Housing Assistance (Section 8) benefits can also get discounts on telephone service.

LINK-UP offers a **50 percent discount** (up to \$30) to hook up a residential telephone, and **LIFELINE** offers a discount of **\$13.50 per month** on your local telephone bill for people participating in the government programs listed above.

For people who do not currently have telephone service, the first step is to contact Randolph Telephone and obtain a Link-up

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Yellow Page Canvassing Begins This Month

RTMC's new yellow page canvassing efforts will kick off in April.

Be sure to list your business in our yellow pages to reach the maximum amount of people and get the greatest exposure for your money.

RTMC directory coverage saturates more areas, and even lists numbers that we do not service, unlike our "red book" competitor. We do this as a service for our customers.

The yellow pages are the first place customers look when shopping for a product or service. Customers have come to know and trust the yellow pages as a good reference to find businesses.

Remember, if you are not seen, customers may not know you exist. More coverage and exposure equals more recognition and revenue! ■

On the Calendar . . .

April

- 4 - Daylight Saving Time Begins (Spring Forward 1 hour)
- 9 - Good Friday (RTMC & RTC Offices Closed)
- 11 - Easter



May

- 9 - Mother's Day
- 31 - Memorial Day (RTMC & RTC Offices Closed)

ELCA Saver Plans Save You \$\$\$

Randolph Telephone offers four Extended Local Calling Area (ELCA) Saver Plans.

These plans offer you a bundle of minutes and will save you money if you typically make a lot of calls in our extended service area.

Please refer to page 40 in your telephone directory to see the exchanges that are considered ELCA from your home. The plans are:

- 250 minutes/month for \$17.50**
- 500 minutes/month for \$33.75**

- 750 minutes/month for \$48.75**
- 1000 minutes/month for \$62.50**

The minutes and dollars will be prorated based on the date you add the plan. After you use the number of minutes for the month, the rate for the remaining minutes will be billed at our normal ELCA rates (peak/off-peak). All of the plans will be on a per line basis.

Call our business office at 879-5684 to sign up for the ELCA Saver Plan that best suits your calling pattern. ■

SMTP Authentication To Be Implemented

There have been an unprecedented number of unsolicited SPAM, virus attacks and other junk-email proliferating over the Internet for the past few months.

As a result, Randolph Telephone will be taking steps to prevent any "unauthorized" users from sending email messages using our email servers.

The first step Randolph Telephone is taking to prevent or impede this unauthorized activity is to implement SMTP Authentication on June 2. SMTP Authentication is a transparent mechanism that our mail server uses to verify who you are before allowing an email message to go out. The server asks for your username and password, which is transported by the email program on your computer. If your username and password are verified as being a "legitimate" Randolph Telephone user, then our server will allow your email message to be sent. Any usernames or passwords that cannot be verified



will result in blocked email messages.

The good news is that once you have set up the email client on your computer to allow SMTP Authentication, you will not have to do anything else, and your emails will be transmitted as in the past.

For instructions on how to install, Randolph Telephone Membership Customers are requested to visit <http://www.rtmc.net/smt>, and Atomic customers are requested to visit <http://www.rtelco.net/atomic/smt>. We encourage you to set up the SMTP Authentication option any time before June 2, 2004, so that your emails will be transmitted without any interruptions. This is another way that Randolph Telephone is helping to clean up the Internet from unauthorized and potential illegal activity.

Please contact **technical support at 461-9111, 581-9111, 622-9111, 879-9111 or 910-464-9111** if you have any questions or need help. Please choose the number that is local to your area to avoid toll charges. ■

Need A Group of People On One Telephone Call?

Randolph Telephone's Conference Bridging Is The Solution To Your Problem

Randolph Telephone's Conference Bridging Service allows up to 16 callers to be bridged together on one call.

With Randolph's Conference Bridging, you get high quality conversations due to our dedicated, specialized digital equipment.

Some of the many uses of our conference bridging are:

- ◆ Businesses can improve communications and your bottom line by conducting staff or sales meetings without the huge expense of travel and meeting rooms
- ◆ Training Classes can be conducted
- ◆ Churches can have members call in when they are unable to attend services
- ◆ Family reunions, wedding parties or any other activity that requires group discussion will benefit from conference bridging by not having to repeat the same details over and over again on separate calls

Please call our business office at least five business days in advance to schedule your conference bridge. Toll-free calling is also available for conference participants who are outside of the local calling area. Call us today to get all the details and to start saving time and money. ■



Randolph Telephone Invites You To Join The Zoo!

Exchange this coupon for **\$10 OFF**

a Family (or higher) Membership in the N.C. Zoo Society

A Family Membership (only \$49 with this coupon) gives you and your children* or grandchildren* 364 days of free admission to the N.C. Zoo and free admission to more than 100 other zoos and aquariums nationwide.*

New at the Zoo in 2004!

Australian Walkabout exhibit, featuring wallabies, red kangaroos, bearded dragons, kookaburras, parrots, lorikeets, emus, pythons and a host of Australian plants and artifacts.



Open every day but Christmas, the Zoo is a perfect place to enjoy nature with your family and friends.



N.C. Zoo Society
4403 Zoo Parkway
Asheboro, NC 27205
(336) 879-7250

On the Web at nczoo.com

This offer expires Oct. 31, 2004 and is not valid with any other coupons or discounts.

* under 18 years old * Most institutions that reciprocate with the NC Zoo Society limit their free admissions to two adults and two children per family membership.

Link-Up & Lifeline Plans

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application form. The form is then taken to the representative of the agency who provides the assistance for approval. The representative will mail the completed form back to Randolph Telephone. Randolph Telephone will give the discounts when the approved form is received. *(Note: The telephone company must receive the approved form before the installation of residential phone service is requested in order to receive the discount.)*

For those who already have telephone service, the representative of the agency who provides the assistance should complete a Lifeline application and mail it to Randolph Telephone. The discount on monthly service will begin when the telephone company receives the approval.

These discounts and local telephone service may even be available for consumers who have had their telephone service disconnected for unpaid toll bills. For additional information about these programs, contact Randolph Telephone. ■

Randolph Telephone

Your "Local Touch-Global Reach" Internet Provider
Serving Your Local Community Since 1954



High-Speed DSL Access

Local Dial-Up Internet
Three Low Cost Usage Plans for Dial-Up Access
Free 24/7 Technical Support
12 MB of Personal Web Space
Virtual Domain Hosting
Spam, Virus & Content Filtering
Parental Controls

Call Today at 879-5684 to sign up!



RTMC
3733 Old Cox Rd.
Asheboro, NC 27205
www.rtmc.net

Personal Ring

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This second number also has its own unique ring, which allows you to know if the call is for you or your teenager, roommate, etc. This will save you from having to answer the call knowing that it is for someone else. It even works with Call Waiting and Caller ID.

Randolph Telephone will waive all service order and installation charges and offer the service **FREE FOR ONE MONTH.**

(Customers who sign up will receive Personal Ring free for one month. Normal monthly billing for the service will begin in the subsequent month unless canceled by the customer.) ■



Randolph Telephone Membership Corporation

3733 Old Cox Road
Asheboro, NC 27205

(336) 879-5684
Fax: (336) 879-2100

Office Hours:
8 a.m. - 5 p.m.
Monday - Friday

Farmer Office
5203 New Hope Road
9 a.m. - Noon

Visit Us On The Web:
www.rtmc.net

Randolph Telephone Membership Corporation

2003-2004 Board of Directors

Earlie Brady, President; Wayne Brady, Vice-President; Janice Scott, Secretary/Treasurer; Wallace Garner; William Joe Allen; W.A. "Bill" Garner; C. Kent Ridge; Bobby Macon.

Steve A. Cox, General Manager

Pre-Sort Standard
U.S. POSTAGE PAID
Permit #15
Ramseur, NC

Our door is always open to serve you. Should you have any questions about your service, your bill, how we can better serve you, or if you just want to chat, please stop by and see us — we're here to serve you. As they say, "Home is where the heart is" — and our heart is here.