



## RTMC Observing National Co-op Month

*Drop By Our Old Cox Road Office  
For Refreshments Oct. 17-21*

October is National Co-op Month.

It is our time to celebrate our cooperative roots and commitment to the communities we serve.

In observance of Co-op Month and to say thanks to you, our members, we will be **servicing refreshments the week of Oct. 17-21** at our office at 3733 Old Cox Road. Please stop by and say hi!

A cooperative is owned by the people who use it – its members. Remember that purchasing telecommunications services and products from your cooperative not only benefits you, an owner of the company, but also benefits your local community.

Randolph Telephone Membership Corporation is your cooperative and we are committed to our community. We are



here to provide you the best telecommunications technology and customer service available.

“Our community is not just where we work; it’s why we work. Therefore, each and every day, our employees work hard to deliver the best telecommunications service we can to our neighbors,” said Aaryn Slafky, RTMC director of marketing and communications. ■

### October

### MONTHLY SPECIALS!

### November

#### Sign Up This Month & Get This Caller ID Box For **FREE**



Mirror, mirror on the wall. Tell me who is on the call?  
No “magic mirror” available? Use Randolph Telephone’s  
Caller ID.

Get a **FREE CALLER ID BOX** when you  
sign up for Caller ID service in October.

You get these features:

- Stores up to 80 names and numbers
- Indicates voicemail messages waiting\*
- Displays call waiting caller name & number\*

Call 879-5684 TODAY!

\* (Must have Randolph Telephone voicemail or call waiting for these features.) ■

#### Shop With Us For Free Gift-Wrapping

Make gift-giving easy this holiday season with a special gift from Randolph Telephone.

We will gift-wrap your purchase for **FREE!** With just a phone call or visit to our office in November, you can have all your holiday shopping **DONE** in minutes – even for the hard to shop family member or friend.

**FREE gift-wrapping** offered on:

- Caller ID boxes
- Any model phone we sell
- Gift certificate good for Randolph Telephone service\*
- Prepaid calling cards
- Prepaid Internet or broadband DSL service\*

\*(Recipient must be a Randolph Telephone customer)

Shop today... Call 879-5684 or visit us at 3733 Old Cox Road, Asheboro. ■

*Hope You Didn't Miss The Fun At Our Annual Meeting . . . See Page 2*

# Annual Meeting Breaks Attendance Record



## *Cox Describes 2004 As RTMC's 'Best Year Ever'*

RTMC held its 47th Annual Meeting at Southwestern Randolph Middle School on Saturday, Aug. 13, with nearly 600 people in attendance.

General Manager Steve Cox opened his message to the membership with the news that the 2004 year had been the best ever. He explained that employees, management and board of directors always work diligently to control costs to the members.

Cox summarized a few operational and service activities, which included the change in the billing cycle for Farmer, Badin, Pisgah, and Jackson Creek, the introduction of UltraSonic dial-up Internet accelerator and adding video e-mail free to all Internet accounts. He also added that Randolph Telephone has installed three additional remote switches and now services 43 in comparison to seven just a few years ago.

the service area without assistance from any outside funding sources, but solely through the capital provided by members through the services they consume.

Cox also told the membership that the refund in December 2005 would total \$1.7 million, including the estate refunds and the "Over 80" club, which is a new record for Randolph Telephone.

Cox shared how Randolph Telephone continues to remain on the cutting edge of technology. He said that RTMC was selected to be the first client to receive Nortel's next generation switching software, making voice over Internet protocol technology possible. RTMC is currently in the testing phase of the new software.

This year, the annual meeting included a full customer appreciation hot dog lunch and homemade ice cream made by a 1937 "hit and miss" tractor engine. Special gifts for each attending member were given and an entertaining magic show was enjoyed by the children. Close to 100 door prizes were awarded as well.

RTMC's annual meeting is always the second Saturday in August, so please make plans to join us in 2006. ■



Top; GM Steve Cox addresses the large crowd (above) at RTMC's 47th Annual Meeting held Aug. 13 at SWRMS. Below; pedal tractor winner Karly Jordan test drives her new toy.



## Annual Meeting Prize Winners

\$250 Grand Prize Winner  
Phillip Bartholomew

Oldest Male: Alvin McDowell  
Oldest Female: Glenna Allred  
Youngest Member: Jennifer Yow

\$50 Survey Drawing: Winfred Richardson

Ages 0-5: Child's John Deere Pedal Tractor  
Karly Jordan

Ages 6-10: Bicycles  
Joseph Kidd & Rebecca Cassady

Ages 11-14: Bicycles  
Gregory Barrett & Tavia McNeill

Ages 15-18: \$25 Wal-Mart Cards  
Charles Johnson & Megan Hall



## Clarifying Due Date Box Information On Your Bill

There has been some confusion about the "due date box" on the bill stubs and the desire by some for "Upon Receipt" to be changed to an actual due date.

"Upon Receipt" is used because there is more than one billing cycle and all customers do not have the same due date. Using more than one billing cycle allows us to improve operating efficiency and provide better customer service.

Payments can be received by mail (please allow time for delivery), may be

dropped off at one of our business offices during business hours or after hours in the night drop box, and can even be taken by phone.

For exchanges 464, 581 and 879, bills are due the 25th of the month.

For exchanges 241, 381, 461 and 857, bills are due on the 10th of the following month.

Be sure to read the bill message center each month for important announcements. This box also lists when payments are due. ■

# Watch For Web Scams In Katrina's Wake

Thousand of web sites claiming to be associated with Hurricane Katrina relief efforts have been created on the Internet and top U.S. law enforcement officials warn that many could be fraudulent.

According to FBI officials, Katrina related sites have more than quadrupled recently. These sites are using the Katrina disaster as a way to take advantage of our collective generosity and cash in on public sympathy for the victims.

Such web sites promise to forward money to relief workers and bear such names as *Katrinahelp.com*, *Katrina-relief.com* and *Katrinadonations.com*. The sites commonly ask for money to be sent through Pay Pal, but there is no way to verify who is receiving the money.

Many of the sites use a technique



known as "phishing," in which sites or e-mails pretend to be a legitimate fundraising or relief organization to get personal information. Here are some tips to protect yourself against charity scams:

1. Do not respond to unsolicited e-mails and give to only reputable organizations.
2. If any charity calls you and tries to

solicit donations hang up immediately.

3. If you would like to donate to a charity, contact the organization by telephone or by typing their web address into a web browser.

There also have been reports of e-mails posing as news links. Hackers are pasting legitimate news briefs into e-mails and when the reader clicks on the "Read More" link, they are taken to web sites that then secretly install malicious Trojan horse software.

If you would like more information on secure web sites to send donations, visit the Federal Emergency Management Agency's site at <http://fema.gov>, or investigate charities before giving by visiting the Better Business Bureau's giving guide site – <http://www.give.org>. ■



*Help us observe National Co-op Month! Join us at our office for refreshments Oct. 17-21.*

# In Our Neighborhood . . . Join Us at These Events in October & November

## On the Calendar . . .

### October

- 10 - Columbus Day
- 30 - Daylight Savings Time Ends  
(Don't forget to set your clocks  
BACK 1 HOUR)
- 31 - Halloween  
– Trick-or-Treat



### November

- 11- Veteran's Day – Remember those who have sacrificed for our freedom!
- 24 - Thanksgiving Day  
(Randolph Telephone's business offices will be closed Nov. 24 & 25.)



- Oct. 7 . . . . . Asheboro Fall Festival Parade
- Oct. 8-9 . . . . . Asheboro Fall Festival
- Oct. 15 . . . . . Ramseur Fall Festival
- Oct. 22-23. . . . . Boo at the Zoo
- Oct. 22 . . . . . NASCAR Day - Randleman
- Oct. 29 . . . . . 20th Annual Hospice  
BBQ & Auction
- Nov. 11 . . . . . Asheboro's Veterans Day Parade
- Nov. 19-20 . . . . . Seagrove Pottery Festival



*These three pictures are from the Flatwoods Festival held Sept. 9-10 in Bennett. Randolph Telephone looks forward to this event every year as we help usher in the fall season.*



*The vintage Randolph Telephone truck was on hand for the festivities in Bennett.*



### Randolph Telephone Membership Corporation

3733 Old Cox Road  
Asheboro, NC 27205

(336) 879-5684  
Fax: (336) 879-2100

Office Hours:  
8 a.m. - 5 p.m.  
Monday - Friday

Farmer Office  
5203 New Hope Road  
9 a.m. - Noon

Visit Us On The Web:  
[www.rtmc.net](http://www.rtmc.net)

### Randolph Telephone Membership Corporation 2004-2005 Board of Directors

Earlie Brady, President; Wayne Brady, Vice-President; Janice Scott, Secretary/Treasurer; Wallace Garner; William Joe Allen; W.A. "Bill" Garner; C. Kent Ridge; Bobby Macon; Becki Rice.

Steve A. Cox, General Manager

*Our door is always open to serve you. Should you have any questions about your service, your bill, how we can better serve you, or if you just want to chat, please stop by and see us — we're here to serve you. As they say, "Home is where the heart is" — and our heart is here.*