

Randolph Report



Randolph Telephone Membership Corporation

Dec-Jan
2006-07

NEW! Randolph Telephone Brings You WIRELESS

You can now get cellular phone service from Randolph Telephone. Make Randolph Telephone your "one-stop shop" for all of your communications needs.

We now offer cellular phone service along with broadband DSL Internet, computer services, and your local service. In December, get **THREE (3) FREE PHONES** when you subscribe to the **FAMILY SHARE PLAN** and buy a **MOTOROLA RAZR** for just **\$49.99**. All four phones must be activated on a qualifying Family Share Plan and subject to a two-year service commitment.

We also have several other Randolph Wireless phone specials and wireless data plans. Stop by our Customer Care Center to see our selection. ☐



Get this Motorola RAZR for only \$49.99 when you subscribe to the Family Share Plan.

DECEMBER SPECIAL

❄️ *Have A Happy Holiday Season!* ❄️

Get 60% OFF On DSL & Save More Than \$275!



**Celebrate The
New Year
By Signing Up
For DSL!**

Celebrate the New Year with the perfect gift. Try DSL from Randolph Telephone and **SAVE 60%**. Receive **FREE INSTALLATION, FREE MODEM** and **\$10 OFF** the first six months.

That's a value of more than **\$275!** Use DSL to surf the net, download movies, send photos, and chat with friends. Get rid of your slow dial-up connection and make the move to DSL. Let 2007 bring the best of telecommunications when you sign up for DSL from Randolph Telephone. Bundle and save even more! Call us at (336) 879-5684 for details.

JANUARY SPECIAL

Receive the following **FREE** when you subscribe to DSL:

- 📧 5 e-mail accounts
- 💻 12 MB personal web space
- 📞 24/7 Technical support
- 🛡️ Spam & virus filtering
- 📶 Back up Dial-Up Access

* A credit qualification applies. Limited time offer. Restrictions may apply. Promotion available on DSL Regular, Premium and Ultra Plans only. ☐

New Regional Directory Includes More Listings

Randolph Telephone's new regional directory will be delivered in December.

This year's book features more listings and will be distributed to more homes and businesses.

The directory also includes a new coupon section for the following restaurants: **Chick-fil-a, Bob's Backyard BBQ, Malissa's Pizza & Subs, Wonderful Wings & Quiznos Subs.**

Please take advantage of these valuable coupons and support all the businesses who advertise in our book. Come by our Customer Care Center for extra directories. ☐



'The Community I Call Home' Is Theme For '07 Art Competition

Variety Of Scholarships Available Through Randolph Telephone

Randolph Telephone will be awarding a \$1,000 college scholarship to the winner of the prestigious 13th Annual Young Artists' Cover Design Scholarship Competition in 2007.

The winning artist's work will be used on the cover of the 2008 Randolph Telephone Regional Directory. The theme for the competition is "The Community I Call Home." The deadline to submit art is April 20, 2007. (School art teachers must have submissions by April 17.)

Art teachers in seven area high schools are invited to submit up to five pieces of art from senior art students. A winner will be chosen May 2 by an independent panel of judges.

Ask your high school senior art teacher about this opportunity to use your talent to

earn money for college!

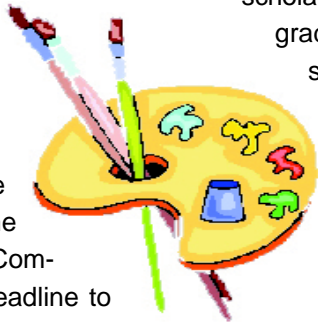
◆ Also in 2007, Randolph Telephone will distribute \$5,000 in college scholarships to as many as 10 eligible graduating high school or home-schooled seniors whose parent or legal guardian is a customer in good standing with Randolph Telephone. Applicants should obtain application forms from their high school guidance counselor. The forms must be completed and signed by a school official and turned into the guidance counselor by April 20. No applications will be accepted after that date!

◆ Randolph Telephone will be awarding second-year scholarships to college students who won general scholarships from Randolph Telephone in 2006. To qualify, the students must have

maintained at least a 3.0 GPA entering their second year at an accredited college or university. Application forms are available at any of our Customer Care Centers. The deadline for submission is May 21.

◆ Randolph Telephone is pleased to again partner with the Foundation for Rural Service to award one \$2,500 scholarship to an eligible graduating high school or home-schooled senior whose parent or legal guardian is a customer in good standing with Randolph Telephone.

Applications can be obtained from your high school guidance counselor. Applications must be received by Randolph Telephone no later than Feb. 22, 2007 in order to be signed and shipped to the Foundation headquarters. □



'07 Relay Raffle Tickets Available

Randolph Telephone is already raising money for the 2007 Relay for Life, the American Cancer Society's team event to fight cancer.

Randolph Telephone is selling 50/50 raffle tickets for \$1 each. Tickets can be purchased at our Asheboro and Liberty Customer Care Centers or from any Randolph Telephone employee.

The drawing will take place at the event, to be held in May at South Asheboro Middle School. You do not have to be present to win the cash prize. □

Watch For Your Capital Credit Check!

Be sure to watch your mail for your 2006 capital credit check, which will be issued in mid-December.

Once you receive your check, it is important to deposit or cash it within 90 days of the date written on the check. The check will be voided if not cashed or deposited within this time and a check reissue charge will be applied.

What is a Capital Credit? Randolph Telephone Membership is a non-profit membership corporation. As a cooperative we are owned by our members. Members are those customers who live in our service area, have landline phone service and have paid a membership fee. Your Capital Credit check is our way of saying "thank you" for being a member.

We use the capital you pay for your services each month to invest in new technology, improve our infrastructure and bring new services to you. What is not used to improve your service is returned to you in the form of a capital credit check.

There is typically a time delay between when the capital is collected and returned in order to allow for that investment in our network. So, for those of you who have only been a member for a short time, your checks will be only a percentage of your capital credits. The remainder will be allocated a few more years down the line.

If you have any further questions regarding Capital Credits, we encourage you to call our Customer Care Center at (336) 879-5684. □

Beware Of The Risks Involved In Revealing Personal Information Over The Internet

Social networking sites are the hippest new meeting places around. These sites enable people to post information about themselves and communicate with others around the world using chat rooms, e-mail, and instant messaging.

While you can make new friends through social networking sites, you may also be exposed to embarrassing situations and people who have bad intentions, such as hackers, identity thieves, con artists, and predators. Protect yourself by taking some common-sense precautions.

◆ Guard your financial and other sensitive information. Never provide or post your social security number, address, phone number, bank account or credit card numbers, or other personal information that could be used by criminals.

◆ Picture social networking sites as billboards in cyberspace. Police, college admissions personnel, employers, stalkers, con artists, nosy neighbors – anyone can see what you post. Don't disclose anything about yourself, your friends, or family members that you wouldn't want to be made public. And remember that once information appears on a Web site, it can never be completely erased.

◆ Be cautious about meeting your new



cyber friends in person. After all, it's hard to judge people by photos or information they post about themselves. If you decide to meet someone in person, do so during the day in a public place, and ask for information that you can verify, such as the person's place of employment.

◆ Think twice before clicking on links or downloading attachments in e-mails. They may contain viruses or spyware that could damage your computer or steal your personal information – including your online passwords and account numbers. Some messages may “spoof,” or copy the e-mail addresses of friends to fool you into thinking that they're from them. Don't click on links or download attachments in e-mails from strangers, and if you get an unexpected message from someone whose address

you recognize, check with them directly before clicking on links or attachments.

◆ Protect your computer. A spam filter can help reduce the number of unwanted e-mails you get. Anti-virus software, which scans incoming messages for troublesome files, and anti-spyware software, which looks for programs that have been installed on your computer and track your online activities without your knowledge, can protect you from online identity theft. Firewalls prevent hackers and unauthorized communications from entering your computer – which is especially important if you have a broadband connection because your computer is open to the Internet whenever it's turned on. Randolph Telephone offers a great product to protect you. **ASK ABOUT OUR SECURITY SUITE.**

◆ Beware of con artists. Criminals scan social networking sites to find potential victims for all sorts of scams, from phoney lotteries to bogus employment and business opportunities to investment fraud. In some cases, they falsely befriend people and then ask for money for medical expenses or other emergencies, or to come to the United States from another country. □

Call 811

Before You Dig

The old “call before you dig” number (611) has been changed. If you need lines located, we ask that you now call 811.

Please call 48 hours ahead to schedule an appointment. You can still use 611 to report repair requests or for assistance.

So remember: 811 before you dig and 611 for repair. □



Don't go digging before you know where your lines are located.

Pay Online With eBill

Try our eBill Center to pay your phone bill online.

Customers can now use the site to pay bills, look at bills (including an archive), review toll traffic, and much more.

eBill Center is a reliable, convenient way to pay your phone bill. To log on to view and pay your bills, visit <https://ebill.rtrmc.net>.

Call our customer care center with questions: 336-879-5684. □

Showcasing Randolph Telephone

Randolph Telephone was among the many area businesses to participate in the 13th annual Asheboro/Randolph Chamber of Commerce Business Showcase held Thursday, Oct. 12, at the Asheboro/Randolph YMCA. Pictured



are RT staff members Anita Wright (left), Aaryn Slafky and Joel Brown, who spent the day promoting a \$10 coupon for our computer services (repair, networking, etc.) and answering any questions regarding the telecommunication services we offer. Chamber executives said this year's event enjoyed a record turnout as local businesses, industries and service agencies spotlighted their products and services.

On the Calendar . . .

December

- 2 – Liberty Christmas Parade
- 2 – Franklinville Christmas Parade
- 9 – Ramseur Christmas Parade
- 9 – Staley Christmas Parade
- 25 – Christmas Day (RTMC office closed)
- 26 – Randolph Telephone offices closed



January

- 1 – New Years Day (RTMC office closed)
- 15 – Martin Luther King Jr. Day



If You're Traveling, You Can Still Send & Receive E-mails

You can access your Randolph Telephone e-mail account while you travel. RT Internet customers can view their e-mail from any computer connected to the Internet by going to <http://webmail.rtmc.net>. Simply enter your username and password on the login screen to check and receive messages. ☐



Randolph Telephone Membership Corporation

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Fax: (336) 879-2100

Office Hours:
8 a.m. - 5 p.m.
Monday - Friday

Visit Us On The Web:
www.rtmc.net

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Greensboro, NC



Buy a **GIFT CERTIFICATE** that can be used toward any of our services or products.

Give the gift of communication to your friends and family.

It's a gift **ANYONE** will love!

Randolph Telephone Membership Corporation Current Board of Directors

Earlie Brady, President; Wayne Brady, Vice-President; Janice Scott, Secretary/Treasurer; William Joe Allen; W.A. "Bill" Garner; C. Kent Ridge; Bobby Macon; Becki Rice; Andy Garner.

Steve A. Cox, General Manager

Our door is always open to serve you. Should you have any questions about your service, your bill, how we can better serve you, or if you just want to chat, please stop by and see us — we're here to serve you. As they say, "Home is where the heart is" — and our heart is here.