



Randolph

R E P O R T

RANDOLPH TELEPHONE MEMBERSHIP CORPORATION



Get 3 MONTHS FREE!



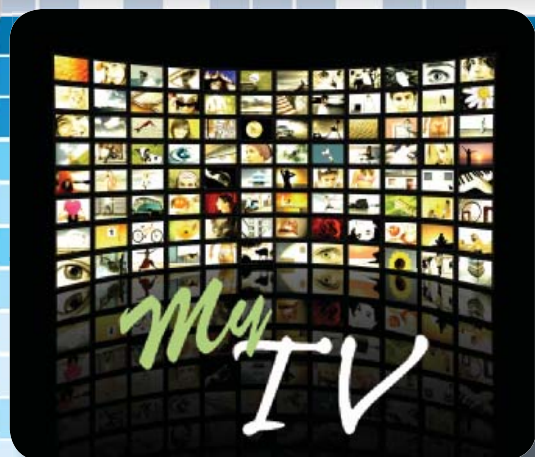
Don't mock the chatter box...

She's only got like 80 million friends to keep up with. And now she can, without breaking the bank. **Get 3 MONTHS FREE** on any new plan activated with Randolph Wireless now through **December 31!** Plus, you'll get **FREE Mobile to Mobile** on our network and theirs to over 80 million subscribers.

With unlimited Nights after 7pm and unlimited Weekends, you'll have even more money left to put toward her college fund. Randolph Wireless also offers unlimited Voice & Text Plans to keep your talkative teen from ever getting any overages. Visit us now to take advantage of the **\$25, \$50, and even \$75 Instant Rebate offers** on the hottest phones and Blackberry Curve. Call 879-5684 for details and don't miss your chance to save!

Offer valid 10/1/09 to 12/31/09. Free Mobile to Mobile applies to all 450-minute and higher individual plans, family plans, and corporate plans. Offers require a two-year subscriber agreement with a new line of service. Offers may not be combined. Other restrictions may apply. Call to learn what other networks are included.

What's on Your TV?



Get MyTV from Randolph Telephone and get **FREE Installation*** and over 170 channels for **only \$49.95** per month **for 2 TVs!** Add MyDVR and you'll be able to pause live TV and record all of your favorite shows to watch them at your convenience. Get all the clarity of HD and a variety of Premium Movie Channels, like Showtime, Starz, Encore, and The Movie Channel, for added entertainment.

Do you have a CustomChoice Bundle? **Get 10% off the Classic Plan and 12 months FREE DVR Access.** Save even more – we'll give you a **\$10 gift card** to use on any new Randolph Telephone product or service when you sign up for MyTV **in November!** Better yet, this all comes in one convenient bill with all of your communications services from Randolph Telephone.

Visit rtmc.net to check out our Channel Lineup. Call 879-5684 for your savings comparison today!

*Free installation on up to two TVs requires one-year agreement. Offer valid 10/1/09 to 10/30/09. Other restrictions may apply.



3733 OLD COX ROAD ASHEBORO, NC 27205

OCTOBER/NOVEMBER 2009



**ARE YOU
BEING
TARGETED?**

SPOOFING - THE ART OF FOOLING AND DECEIVING

Spoofing refers to fooling or deceiving. In telecommunications, spoofing refers to the practice of altering one's identity to appear as someone else. Caller ID spoofing and email spoofing are on the rise, and everyone needs to be aware.

Caller ID spoofing is the practice of making a call appear to come from any phone number the caller chooses, rather than from the true number. Caller ID spoofing is often used for fraud or prank calls. Fraudulent callers are able to get personal information using Caller ID spoofing because consumers believe the call is coming from the number that appears on their Caller ID and believe they know to

whom they are talking.

Randolph Telephone wants all of our subscribers to be aware Caller ID spoofing is prevalent and to be very careful giving any information out to someone who calls you. If you ever doubt the identity of a caller, offer to call them back and verify to whom you are speaking. Caller ID spoofing also allows prank callers to make calls without their identity being given.

Email spoofing is the practice of sending an email that appears to originate from a different source. This is usually used for spam email or phishing. Spam email is the sending of unsolicited bulk messages. The sender uses email spoofing to make the messages appear to be sent from an email address other than their own. Normally, the address the email messages appear to come from is an unsuspecting individual who has been the victim of a phishing scam.

If you receive an email asking for personal information and you think it might not be legitimate, do not respond to the email. Instead, call the company that the email is supposedly from. Be sure to use the phone number from a previous statement, not a phone number from the email.

Phishing is attempting to acquire sensitive information such as username, password, social security numbers or credit card information by masquerading as a trustworthy entity. These emails appear to originate from a legitimate company informing the receiver there is a problem with his account, and he must email back personal information, often a username and password, in order to resolve the issue. Never respond to these emails. Legitimate companies do not use email to request this information.

October is Co-op Month

When it comes to making economic and charitable contributions to their communities, the nation's more than 40,000 cooperative businesses take a back seat to no other economic sector. That's the inescapable conclusion from a collection of case studies assembled for the annual celebration of Co-op Month in October. The 20-plus pages of case studies, put together by the National Co-op Month Planning Committee, show that co-ops, like Randolph Telephone, generate hundreds of thousands of jobs and billions in income for their communities through their day-to-day activities.

Nearly 3,000 farmer cooperatives, for example, account for as many as 300,000 jobs nationwide and a total payroll of more than \$8 billion. Some 270 local, consumer-owned telecommunications cooperatives employ an average of 47 people each and generate more than \$2 billion in revenues annually.

But that's not all co-ops do. They also have a strong commitment to the communities in which their members live and work. Every day, in every sector, through cash contributions and volunteerism, co-ops support local causes ranging from education to the environment. Over the past couple of years, Randolph Telephone has provided college bound students from surrounding high schools with over \$10,000 in scholarships each year, joined the "Go Green" efforts through local electronic recycling events and wireless recycling that benefits the NC Zoo, and annually sponsors a wide array of community events.

This extensive community involvement isn't just chance. As member-owned enterprises, co-ops are owned largely by the people who live and work in the communities they serve. That gives us a different perspective from businesses owned by distant investors. As we pause to

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Jobs.

Cooperative businesses are run by those who live and work in the community. So we keep jobs at home.

And co-ops employ a lot of Americans... more than half a million, in fact.

Our payrolls exceed \$15 billion annually.

From Main Street storefronts to Fortune 500 companies, co-ops generate jobs and economic growth in our communities. Because that's where we come from.



Cooperatives.

Owned by Our Members,
Committed to Our Communities.

October is Co-op Month

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celebrate the role and accomplishments of the nation's cooperatives, their economic and charitable contributions cannot be overlooked. At a time of increasing concern about the national economy, co-ops are creating jobs, income and opportunity in their communities every day.

Sure, investor-owned businesses generate jobs and make charitable contributions. But for co-ops, it's more personal. It's a critical part of where we work, what we do and why we do it. Thank you for being a member of your co-op, Randolph Telephone Membership Corporation.



Table 4-5.2: Economic Impacts for Telephone

Economic Impact	Multiplier	Units	Direct	Indirect	Induced	Total
Revenues	1.608	million \$	2,412	653	814	3,879
Income	1.757		1,022	329	444	1,795
Wages	1.530		858	204	251	1,313
Employment	1.785	jobs	12,634	3,965	5,954	22,553



Movie Studios, TV Networks Troll for Copyright Violators

Paramount Pictures, Warner Brothers and Sony Studios, just to name a few, have hired organizations to find people who illegally share movies, TV shows and more. Their goal is to stop people from sharing their clients' protected information. When they find infringers, they contact the Internet service provider, like Randolph Telephone. Under the Digital Millennium Copyright Act, Randolph Telephone must contact the customer and ask him to remove the offending material from his computer. If the customer doesn't comply or if Randolph Telephone can't reach him, we must disconnect his Internet service until he complies.

In our discussions with customers, most acknowledge they downloaded a movie or television show, but they didn't realize they also were sharing that same item with other people worldwide. When you use peer-to-

peer programs, make sure you fully read the terms of use. Here's one example of what can happen:

- You download a peer-to-peer program, like BitTorrent.
- You use it to download the new Star Trek movie.
- Star Trek is then stored on your computer.
- Under BitTorrent's user agreement, your computer is now acting as a server for the movie. Now other Internet users worldwide can download Star Trek from your computer. When someone is downloading a movie from your computer, your Internet speed will decrease.
- You violated copyright law by downloading the movie, and then redistributing it to others.

- The movie studio that produced Star Trek has the right to sue you.

Each month, Randolph Telephone currently receives 15 or more copyright violator notices from movie studios and television networks. We anticipate the number of notices will only grow as content providers get more aggressive with finding violators. If you enjoy downloading movies and television shows to your computer, Randolph Telephone recommends you use legitimate sources, such as iTunes, Netflix, Amazon, or Blockbuster.

Action!



Randolph Telephone's Community Connection event calendar now available online



**Office Closed:
Thursday, Nov. 26th**



**Open Friday
November 27**

Come shop with us
on the biggest shopping day of the year
~ the Friday after Thanksgiving.

Gift cards are available and can be used toward any of our products and services. Give the "gift of gab" this holiday season through phone, text, and email ~ communication is a gift everyone will love!

Instant Rebates

on Select Phones

Hurry! Limited Time Offer!



\$25

\$50

\$75

Offer expires 12/31/09 or while supplies last. May not be combined with any other offer.

Our door is always open. Should you have any questions about your service, your bill, how we can better assist you, or if you just want to chat, please stop by and see us ~ we're here to serve you. As they say, "Home is where the heart is," ~ and our heart is here.

Visit Us On The Web:
www.rtmc.net

The Specialty Shops
177 Hwy 42 North
Asheboro, NC
Monday - Friday
8:30 am to 5:30 pm
Saturday
9 am to 1 pm

Headquarters
3733 Old Cox Road
Asheboro, NC 27205
Monday - Friday
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