

Cell Phone Protection Claim Form



Name: _____ Cell Phone #: _____

Address: _____

City: _____ State: _____ Zip: _____

Date of Incident: _____

What Happened: _____

Original Device

Make: _____

Model: _____

Replacement Device

Make: _____

Model: _____

Customer Signature

Date

Randolph Communications Authorized Signature

Randolph Communications warrants your individually owned wireless device (hereinafter the "product") against defects in material and workmanship under normal use and service. This Plan covers the wireless device only and not its accessories or battery, including those contained within the original package. At its option, Randolph Communications will replace the product with a new or reconditioned device of equal or comparable value to the Product. Non-original manufacturer's parts may be used in reconditioned devices. All Products returned shall become the property of Randolph Communications. If damage or defect is covered under the manufacturer's warranty, the claim may not be subject to a deductible. If this is found to be the case, the deductible will be refunded to the customer on their wireless bill. Only product obtained from Randolph Communications is eligible for coverage under this Plan. In no event shall Randolph Communications be liable for damages in excess of the purchase price of the product, for any loss of use, loss of time, inconvenience, commercial loss, lost profits or savings or other incidental, special, or consequential damages or punitive damages or attorneys' fees arising out of the use or inability to use such product, to the full extent such may be disclaimed by law. Claims under this Plan are void if the Customer entrusts Product to an entity other than Randolph Communications for service, repair or replacement. Claims under this Plan are void if the Customer intentionally damages or loses the Product or files a false theft report in order to obtain a new Product under false pretenses. This Plan is extended to the original subscriber buyer only and may not be assigned or transferred to subsequent subscriber buyers. Randolph Communications assumes no obligation or liability for additions or modifications to this Plan unless made in writing and signed by an officer of Randolph Communications. Randolph Communications does not warrant the installation, maintenance or service of the equipment, accessories, batteries or parts.